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To ensure SA LIMOS maintains the highest possible standard of service and vehicles, it is necessary for Clients to note the following:-

## **TERMS AND CONDITIONS OF HIRE**

### **MAXIMUM PASSENGER CARRYING CAPACITY**

**Hummer** - 16 Passengers      **Mercedes Stretch Limo** - 10 Passengers

**Mercedes Viano** - 7 Passengers      **Mercedes S350 AMG** - 4 Passengers

**SEAT BELTS ARE TO BE WORN AT ALL TIMES / NO SMOKING IN VEHICLES**

### **FINANCIAL:**

1. Any deposit paid by the Client is deemed as an acceptance of these Terms and Conditions.
2. All deposits are non-refundable and to secure the vehicle, are due within **5 Days of Booking**, unless prior arrangements have been made.
3. The Client agrees to pay the balance due **14 Days** prior to the booking date by direct debit, cheque or money order for all bookings.
4. **FULL PAYMENT TO BE FINALIZED BY DATE OF HIRE.**
5. Any payments overdue will incur a 10% surcharge.
6. Credit Card facilities are available for immediate phone bookings to secure vehicles and incur a service fee of 2% for all payments.

### **BOOKING TIMES:**

1. The Client agrees to adhere to their booked start and finished times and accepts that any overtime outside of these times will be charged accordingly.
2. Overtime will be charged at the non-discounted hourly rate.
3. Refunds will not be given upon early completion of pre-booked times.
4. SA LIMO's does not accept responsibility for lateness caused by the Client.
5. All one-hour bookings will allow up to 2 pick-up locations that are in close proximity and arrive at the booked destination in time. Be sure to allow enough time for "Happy Snaps".
6. Each extra pick-up will incur a \$20.00 fee, plus overtime if applicable.
7. If you feel that you may pushing to be at a destination on time, we advise that you book a little earlier and allow for extra time.

### **CANCELLATIONS:**

1. The Client agrees that the cancellation of a booking will result in forfeiture of the deposit.
2. Where the vehicle remains unbooked for any cancelled booking time, a fee of up to 100% of the original booking fee – may be charged, weddings included .
3. Strictly NO REFUND if cancelled within 14 Days of the booked date.

### **BEVERAGES:**

1. After complimentary drinks are consumed, any additional beverages will be at the Client's time & expense.
2. **ALCOHOL CANNOT BE CONSUMED BY PERSONS UNDER THE AGE OF 18.**

P.T.O.

**VEHICLE:**

1. SA LIMOs reserves the right to substitute any vehicle with another vehicle, or refund any amount paid if we are unable to provide a vehicle due to an emergency or conditions outside of SA LIMO'S control.
2. Breakage of glasses will be charged to the Client at \$10 per glass.
3. Under no circumstances is any part of the passenger's body to protrude from the vehicles, **THIS IS AGAINST THE LAW** and if this occurs, the hire will cease until the offending person(s) are removed from the vehicle. This includes the Hummer Roof Hatch, it is for Emergency Use Only.

**VEHICLE ACCESS:**

1. Due to the physical size of each vehicle, there may be times when it will not be possible for the vehicles to access every driveway, road or venue.
2. The Chauffeur will endeavour, where safety permits, to access all locations, however, if the safety of the passengers and/or the vehicle is compromised, the Chauffeur has the authority to select appropriate passenger boarding/disembarking locations.

**GENERAL:**

1. The Client making the booking is responsible to ensure all passengers are aware of these conditions and is also responsible for any damage to the exterior, interior and/or contents of the vehicle.
2. SA LIMOs Chauffeur's are under strict instructions to stop and not proceed if they believe any person is not in a fit state to travel (this includes intoxication, unruly behaviour or any damage to the vehicles.)
3. Cost to sanitize the interior of a vehicle commences a \$250 and increases depending upon extent of the problem. In addition, the Client will be charged for any work the vehicle is unable to attend due to this downtime. Costs will be charged to the Client's Credit Card or paid by cash at the time.
4. SA LIMOs will not be held responsible by any person or persons, company or syndicate for injuries sustained and are absolved from any and all liabilities.

I, the person making this booking, have read, fully understood and agree with the above TERMS and CONDITIONS of HIRE as set out by SA LIMO's.

I have given my Credit Card details and consent to the use of in the event of any damage caused / occurring during the journey.

Name .....  
( Print Full Name Clearly )

Signature:: ..... Date: .....

Vehicle/s Booked: .....

Booking Time: ..... Booking Date: .....

**MANDATORY:** Name on Credit Card .....

Credit Card Number ...../...../...../.....

Expiry Date ...../..... CCV Numbers: .....

SA LIMOs makes no apology for the Terms and Conditions of Hire. They are designed to and will be enforced to ensure that all patrons, both present and future are guaranteed a service in a clean and safe environment to enjoy their tour/cruise in our vehicles.

Relax, sit back and enjoy the company of your partner and/or friends whilst being driven in comfort and style to and from your destination.

**THESE FORMS ARE REQUIRED TO BE COMPLETED AND EMAILED, FAXED OR POSTED TO SA Limos BEFORE THE DATE OF THE BOOKING**